

City of Cincinnati



Date: May 28, 2003

To: Mayor and Members of Council
From: Valerie A. Lemmie, City Manager *Valerie A. Lemmie*
Subject: Quality of Life Index – 1st Quarter 2003 Update

The City Council, at its meeting on August 7, 2002, adopted the following item:

MOTION, dated 8/7/02, submitted by Councilmembers DeWine, Booth, Pepper, Monzel, and Tarbell, that the City Manager prepare a "Quality of Life Index" whereby citizens may have regular access to measures relating to the City's performance in improving the quality of life for City residents. The Index shall include comparative data for the last three years, and that the initial Quality of Life Index be prepared and submitted to the public through the Law and Public Safety Committee by the meeting set for September 4, 2002. Thereafter, the Administration shall provide to the Law Committee an update every three months of the Quality of Life Index, and that the Quality of Life Index shall include a tally of: litter citations issued by the City; panhandling citations; graffiti violations; graffiti abatements performed; noise violations; abandoned cars removed; weed citations; and illegal dumping citations as well as other related measures.

On October 2, 2002, City Council approved and filed a report containing baseline data for the Quality of Life Index current through the second quarter of 2002. On November 27, 2002, City Council approved and filed a report containing the 3rd Quarter 2002 update for the Quality of Life Index. On February 20, 2003, City Council approved and filed a report containing the 4th Quarter 2002 update for the Quality of Life Index.

The attached report contains the 1st Quarter 2003 update for the Quality of Life Index.

SAFETY

Part 1 Crimes
Part 2 Crimes
1st and 2nd Quarter, 2001 vs. 2002

Figure 1:

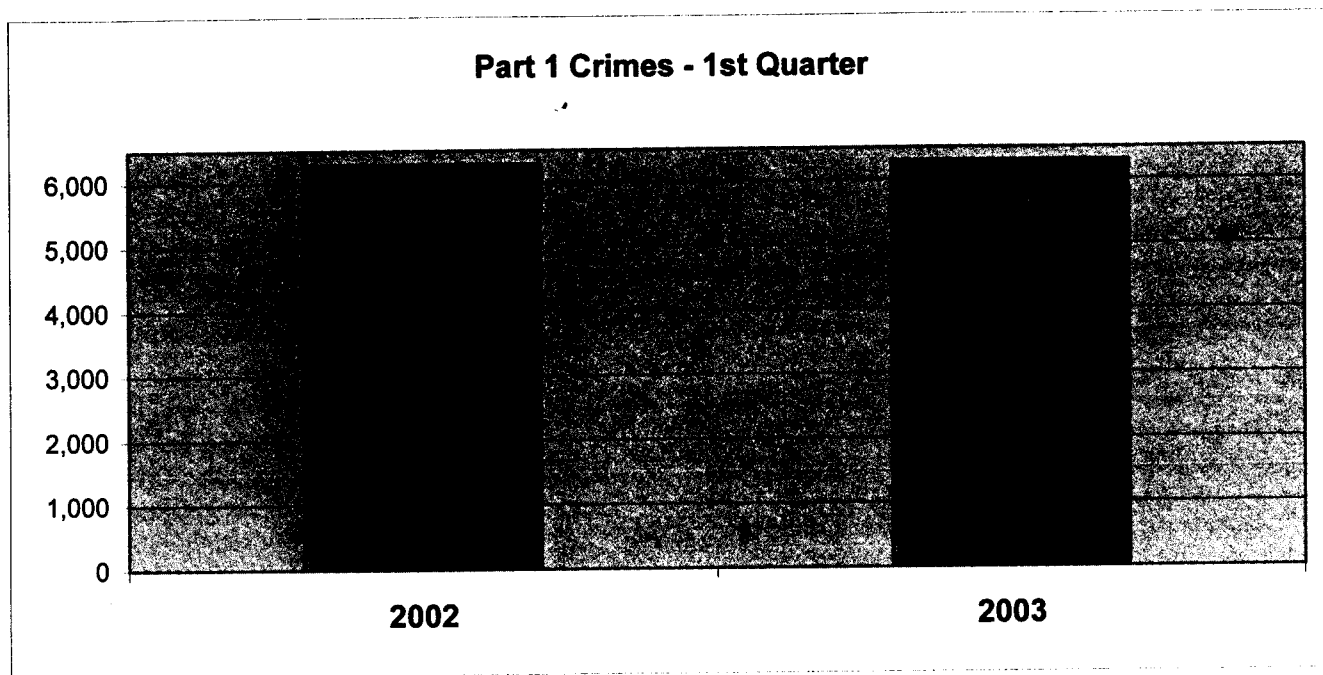
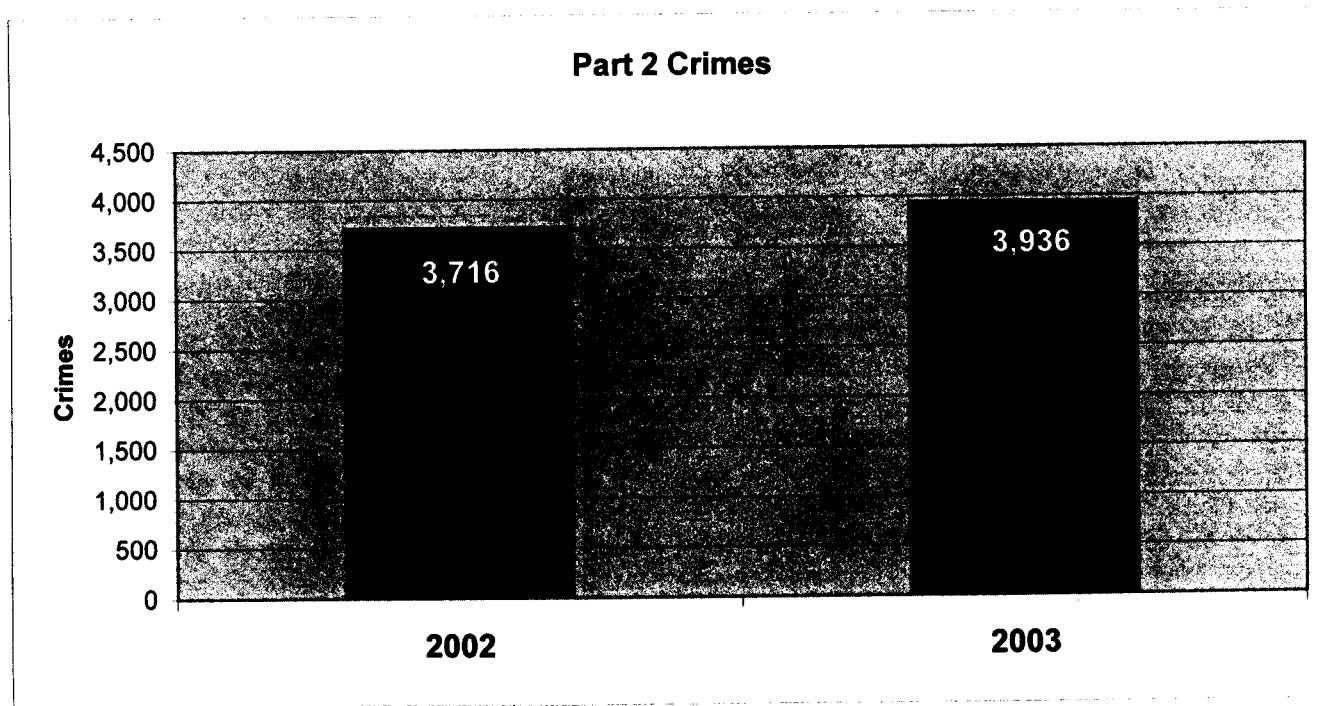


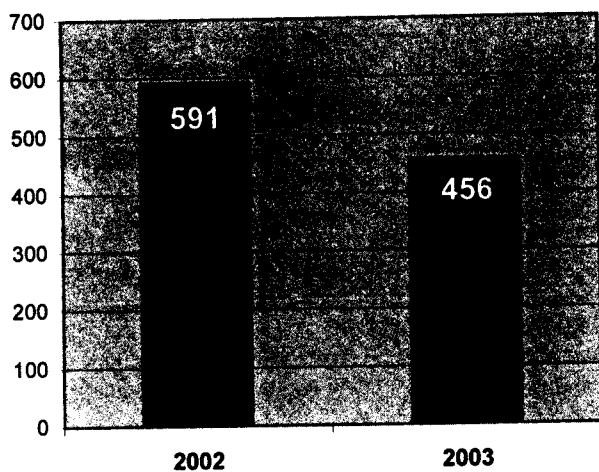
Figure 2:



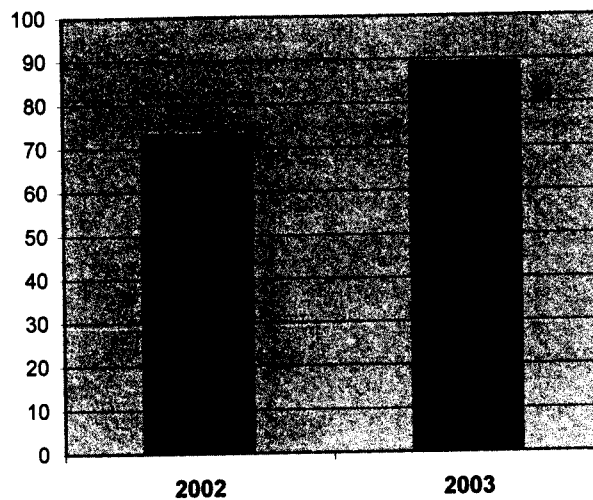
SAFETY CLEANLINESS

**Abandoned Cars,
Noise Citations,
Panhandling Citations
1st Quarter, 2002 vs. 2003**

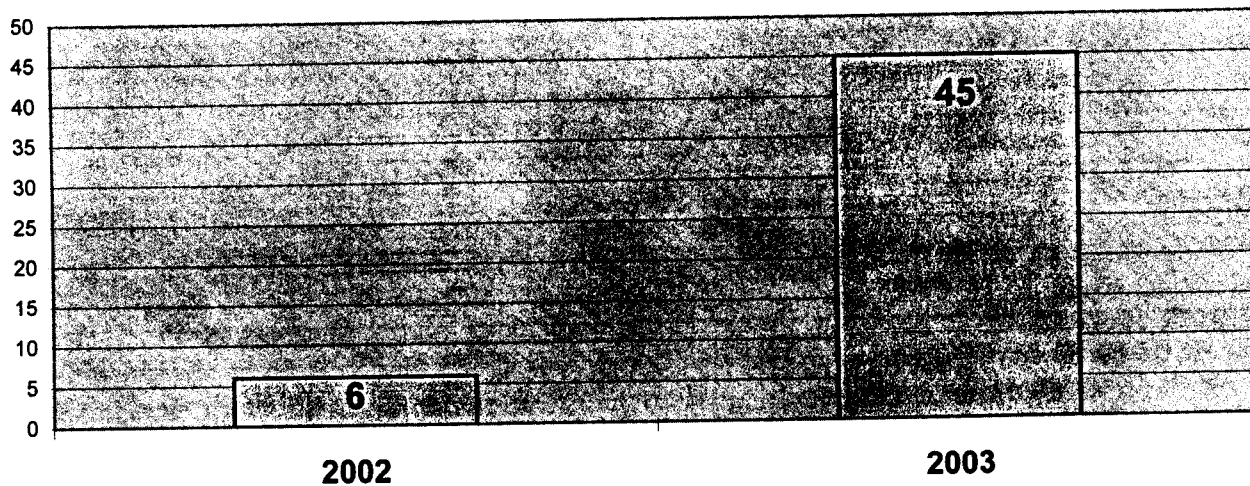
Abandoned Cars Removed, 1st Qtr.



Noise Citations, 1st Qtr.



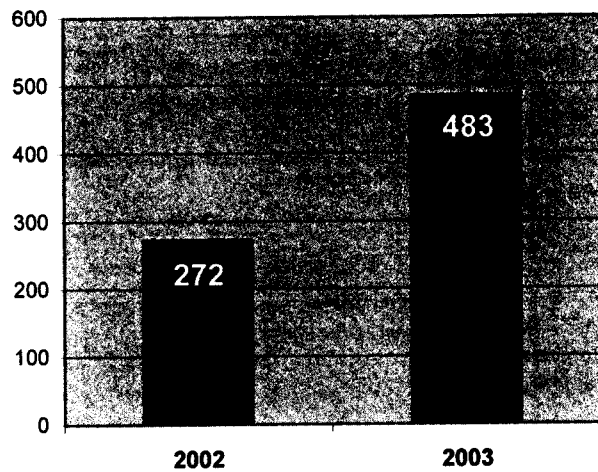
Panhandling Citations, 1st Qtr.



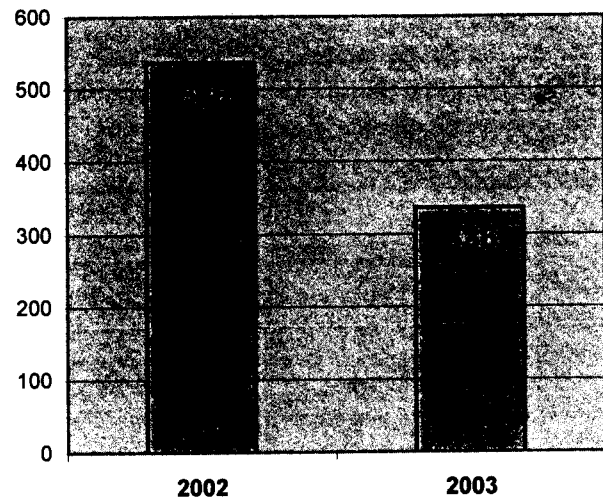
SAFETY CLEANLINESS

**Abandoned Cars,
Noise Citations,
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1st Quarter, 2002 vs. 2003**

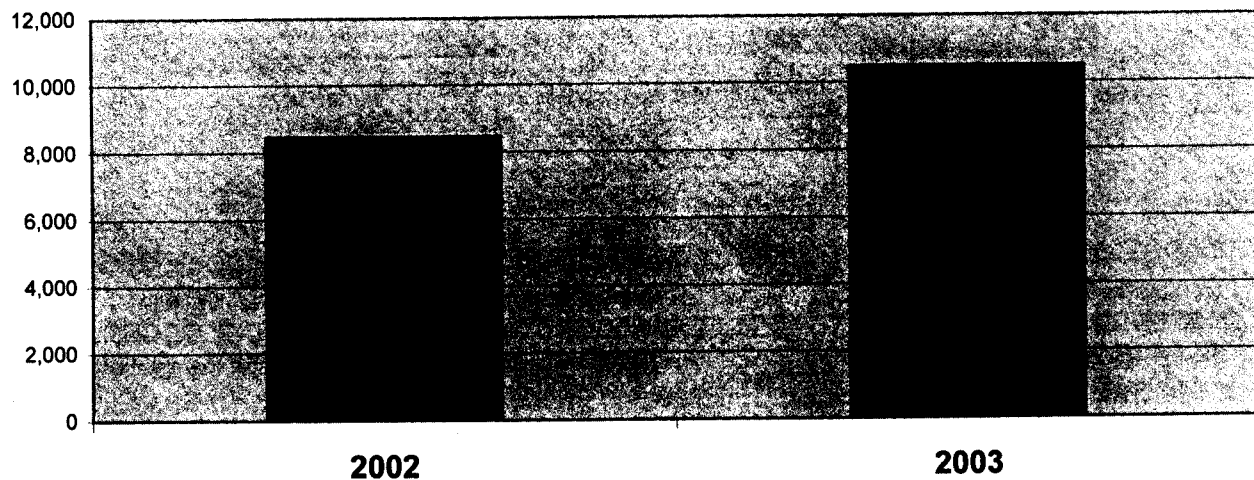
Litter Citations, 1st Qtr.



Street Sweeping Miles, 1st Qtr.



Potholes Repaired, 1st Qtr.



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Part 1 Crimes
2003 1st Quarter Update

NEIGHBORHOOD	DSI	Totals	Homicides	Rape	Robbery	Agg Assault	Burglaries	Thefts	AutoTheft
C.B.D./RIVERFRONT	1	452	0	6	45	7	49	310	35
QUEENSGATE	1	70	0	0	4	4	11	46	5
WEST END	1	182	2	5	22	16	36	74	27
OVER-THE-RHINE	1	416	4	5	64	38	81	173	51
MOUNT ADAMS	1	25	0	0		1	5	16	3
PENDLETON	1	64	0	0	6	4	15	25	14
EAST END	2	67	0	0	0	1	20	35	11
EAST WALNUT HILLS	2	89	0	0	6	0	34	33	16
EVANSTON	2	135	1	1	14	8	39	47	25
HYDE PARK	2	84	0	2	2	2	27	39	12
CALIFORNIA	2	2	0	0	0	0	1	1	0
OAKLEY	2	117	0	1	11	1	13	77	14
O'BRYONVILLE	2	11	0	0	0	0	4	6	1
PLEASANT RIDGE	2	78	0	1	7	3	10	43	14
KENNEDY HEIGHTS	2	60	0	0	3	2	14	23	18
MT. LOOKOUT	2	31	0	0	1	1	3	22	4
COLUMBIA/TUSCULUM	2	33	0	0	1	3	10	16	3
LINWOOD	2	8	0	0	0	0	5	2	1
MADISONVILLE	2	169	0	3	13	11	63	34	45
MT. WASHINGTON	2	87	0	2	3	2	29	45	6
SAYLER PARK	3	31	0	1	1	1	8	14	6
RIVERSIDE	3	24	0	0	0	1	8	14	1
SEDAMSVILLE	3	24	0	0	0	3	7	11	3
NORTH FAIRMOUNT	3	27	1	1	1	2	10	7	5
ENGLISH WOODS	3	38	0	1	4	1	19	6	7
EAST WESTWOOD	3	39	0	1	3	2	8	20	5
MILLVALE	3	49	1	1	4	4	26	8	5
FAY APARTMENTS	3	55	0	1	3	5	31	9	6
SOUTH CUMMINSVILLE	3	22	0	0	1	2	3	11	5
EAST PRICE HILL	3	276	0	3	14	12	65	130	52
WEST PRICE HILL	3	297	1	2	13	7	59	160	55
WESTWOOD	3	453	1	2	21	6	97	255	71
LOWER PRICE HILL	3	71	0	1	6	1	22	37	4
SOUTH FAIRMOUNT	3	134	0	2	9	5	42	47	29
MOUNT AUBURN	4	152	0	3	13	9	38	64	25
CORRYVILLE	4	186	1	2	17	6	20	114	26
AVONDALE	4	287	1	6	33	17	45	123	62
NORTH AVONDALE	4	112	0	0	10	7	21	45	29
PADDOCK HILLS	4	31	0	1	0	3	7	14	6
HARTWELL	4	67	0	0	7	4	6	33	17
CARTHAGE	4	58	0	1	1	0	12	27	17
ROSELAWN	4	125	0	2	8	5	38	55	17
BOND HILL	4	125	0	3	10	8	21	57	26
WALNUT HILLS	4	243	2	1	43	9	51	91	46
COLLEGE HILL	5	119	0	2	6	5	24	64	18
CLIFTON/UNIVERSITY HEIGHTS	5	121	0	0	11	1	40	57	12
FAIRVIEW	5	226	0	3	26	3	61	118	15
NORTHSIDE	5	222	1	2	23	17	52	86	41
CLIFTON	5	198	0	3	12	2	33	127	21
MOUNT AIRY	5	101	0	2	6	2	31	42	18
WINTON HILLS	5	79	0	2	1	6	23	29	18
WINTON PLACE	5	54	0	0	2	2	7	33	10
CAMP WASHINGTON	5	61	0	0	6	3	13	28	11
TOTALS		6,287	16	75	517	265	1,417	3,003	994

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Part 2 Crimes
2003 1st Quarter Update

NEIGHBORHOOD	DST	TOTAL	Assaults	Vandalism	Sexual	Family	Disorder	Other
C.B.D./RIVERFRONT	1	157	79	57	3	1	15	2
QUEENSGATE	1	26	12	12	0	0	1	1
WEST END	1	142	94	36	0	0	9	3
OVER-THE-RHINE	1	275	179	77	2	1	14	2
MOUNT ADAMS	1	13	3	8	1	0	1	0
PENDLETON	1	49	21	23	0	0	5	0
EAST END	2	5	2	1	0	0	2	0
EAST WALNUT HILLS	2	93	38	35	0	0	16	4
EVANSTON	2	50	23	19	0	0	6	2
HYDE PARK	2	23	9	10	0	0	4	0
CALIFORNIA	2	39	16	17	0	0	6	0
OAKLEY	2	97	53	31	1	0	11	1
O'BRYONVILLE	2	32	10	15	0	0	7	0
PLEASANT RIDGE	2	4	2	2	0	0	0	0
KENNEDY HEIGHTS	2	66	23	34	0	0	8	1
MT. LOOKOUT	2	4	1	3	0	0	0	0
COLUMBIA/TUSCULUM	2	47	15	23	2	0	7	0
LINWOOD	2	41	25	11	0	0	5	0
MADISONVILLE	2	13	3	6	0	0	4	0
MT. WASHINGTON	2	25	16	7	0	0	2	0
SAYLER PARK	3	20	9	8	1	0	2	0
RIVERSIDE	3	24	11	10	0	0	3	0
SEDAMSVILLE	3	25	9	10	0	0	3	3
NORTH FAIRMOUNT	3	24	14	7	0	1	2	0
ENGLISH WOODS	3	50	31	13	1	0	4	1
EAST WESTWOOD	3	42	22	6	1	1	12	0
MILLVALE	3	49	17	25	1	0	4	2
FAY APARTMENTS	3	61	31	24	0	0	5	1
SOUTH CUMMINSVILLE	3	13	3	8	0	0	2	0
EAST PRICE HILL	3	242	147	64	4	2	23	2
WEST PRICE HILL	3	236	112	81	4	2	36	1
WESTWOOD	3	269	111	101	4	1	52	0
LOWER PRICE HILL	3	41	18	16	1	1	3	2
SOUTH FAIRMOUNT	3	100	55	27	1	2	15	0
MOUNT AUBURN	4	95	48	33	1	1	11	1
CORRYVILLE	4	72	35	26	2	0	7	2
AVONDALE	4	188	115	48	2	1	20	2
NORTH AVONDALE	4	75	47	22	0	0	5	1
PADDOCK HILLS	4	22	9	6	0	1	5	1
HARTWELL	4	47	26	14	0	0	6	1
CARTHAGE	4	29	9	15	0	0	5	0
ROSELAWN	4	64	34	18	0	0	12	0
BOND HILL	4	89	44	26	2	0	14	3
WALNUT HILLS	4	128	75	35	1	0	15	2
COLLEGE HILL	5	93	34	36	0	2	20	1
CLIFTON/UNIVERSITY HEIGHTS	5	52	25	19	0	0	7	1
FAIRVIEW	5	102	39	53	2	0	7	1
NORTHSIDE	5	139	72	49	2	0	15	1
CLIFTON	5	76	27	36	3	0	9	1
MOUNT AIRY	5	98	50	27	2	0	19	0
WINTON HILLS	5	109	51	38	2	0	15	3
WINTON PLACE	5	35	18	8	1	0	7	1
CAMP WASHINGTON	5	26	14	9	1	0	2	0
TOTALS		3,936	1,986	1,345	48	17	490	50

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Felonious Assaults with Injury - Firearm Used 2002-2003

NEIGHBORHOOD	1ST QTR 2003	2ND QTR 2003	3RD QTR 2003	4TH QTR 2003	1ST QTR 2002	2ND QTR 2002	3RD QTR 2002	4TH QTR 2002
C.B.D./RIVERFRONT	1	2	1	0	0	0	0	1
QUEENSGATE	1	0	1	0	1	0	0	0
WEST END	1	0	36	3	7	8	18	
OVER-THE-RHINE	1	21	55	8	9	18	20	
MOUNT ADAMS	1	0	0	0	0	0	0	0
PENDLETON ,	1	0	6	1	2	2	1	
HYDE PARK	2	0	0	0	0	0	0	0
CALIFORNIA	2	1	2	0	1	0	1	
OAKLEY	2	0	15	2	0	5	8	
O'BRYONVILLE	2	0	0	0	0	0	0	0
PLEASANT RIDGE	2	0	0	0	0	0	0	0
KENNEDY HEIGHTS	2	1	0	0	0	0	0	0
MT. LOOKOUT	2	1	0	0	0	0	0	0
COLUMBIATUSCULUM	2	0	5	0	0	5	0	
LINWOOD	2	0	3	0	1	0	2	
MADISONVILLE	2	0	0	0	0	0	0	0
MT. WASHINGTON	2	0	0	0	0	0	0	0
EAST END	2	0	0	0	0	0	0	0
EAST WALNUT HILLS	2	0	8	0	5	0	3	
EVANSTON	2	0	0	0	0	0	0	0
SAYLER PARK	3	0	0	0	0	0	0	0
RIVERSIDE	3	0	0	0	0	0	0	0
SEDAMSVILLE	3	0	0	0	0	0	0	0
NORTH FAIRMOUNT	3	1	11	0	0	11	0	
ENGLISH WOODS	3	1	0	0	0	0	0	0
EAST WESTWOOD	3	2	0	0	0	0	0	0
MILLVALE	3	1	0	0	0	0	0	0
FAY APARTMENTS	3	5	1	0	0	1	0	
SOUTH CUMMINSVILLE	3	2	0	0	0	0	0	0
EAST PRICE HILL	3	4	0	0	0	0	0	0
WEST PRICE HILL	3	2	0	0	0	0	0	0
WESTWOOD	3	2	1	0	0	1	0	
LOWER PRICE HILL	3	2	0	0	0	0	0	0
SOUTH FAIRMOUNT	3	2	1	0	1	0	0	
MOUNT AUBURN	4	0	5	5	0	0	0	0
CORRYVILLE	4	16	2	1	0	0	1	
AVONDALE	4	3	13	2	1	6	4	
NORTH AVONDALE	4	0	6	0	0	4	2	
PADDOCK HILLS	4	0	0	0	0	0	0	0
HARTWELL	4	0	0	0	0	0	0	0
CARTHAGE	4	0	0	0	0	0	0	0
ROSELAWN	4	1	4	1	0	1	2	
BOND HILL	4	1	12	5	2	4	1	
WALNUT HILLS	4	3	9	2	2	4	1	
COLLEGE HILL	5	2	7	1	1	2	3	
CLIFTON/UNIVERSITY HEIGHTS	5	0	2	0	1	1	0	
FAIRVIEW	5	2	5	2	1	0	2	
NORTHSIDE	5	7	10	2	0	2	6	
CLIFTON	5	1	3	0	0	0	3	
MOUNT AIRY	5	0	2	0	0	0	2	
WINTON HILLS	5	1	14	1	7	0	6	
WINTON PLACE	5	1	4	0	1	0	3	
CAMP WASHINGTON	5	1	2	0	0	0	2	
TOTALS	89	246	36	43	75	92		

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Stay Away Orders

Drug Arrest Evictions

Councilmember Pepper requested an update on the process utilized by the Cincinnati Police Department to evict drug dealers. The process begins when a drug arrest occurs in a private residence. Within three days of the arrest, the Street Corner Unit sends a certified letter to the building owner advising the building owner that pursuant to City Code, the involved party can be evicted. The involved party often leaves without official order. If the involved party refuses to leave, Street Corner Detectives seek formal court eviction orders.

	Evictions requested	Court Orders Received
2002	62	31
2003 (through April 1)	16	12

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**Police Vice Activity
Through April, 2003**

**Cincinnati Police Department
Street Corner Unit
Monthly Vice Activity Report**

	2003		2002	
	April	YTD	April	YTD
Total Arrests	226	957	39	176
Aggravated Trafficking	47	219	17	74
Drug Possession	73	300	13	58
Soliciting	8	24	1	1
Public Indecency	0	0	0	0
Gambling	0	0	0	0
Public Gaming	0	4	0	0
Vending	0	0	0	0
Liquor	1	6	0	0
Open Flask	8	39	0	0
Concerts	0	2	0	0
Other Arrests	89	365	8	43
Complaints	154	553	153	464
Search Warrants	13	30	10	39

Drug Seizures (grams or unit doses)

	2003		2002	
	April	YTD	April	YTD
Cocaine (Total)	1,446.54	3,375.37	302.39	2,758.07
Powder	128.14	1,268.26	181.03	1,627.52
Crack	1,318.40	2,107.11	121.36	1,130.55
Marijuana	848.16	31,621.42	325.66	23,325.36
Heroin	23.92	87.57	0.56	92.64
PCP/MDA	0	25.15	1.00	1.00
LSD	0	37.98	0	0
Methamphetamine	0	0	0	4
Schedule Narcotics	31	103	222	472
Guns	24	49	7	26
Cars	3	11	3	7

Housing Docket Status Report (As of May 12, 2003)

On May 12, 2003, six (6) building code violation cases were continued for pre-trial report. One (1) of those cases was continued because the designated attorney on the case withdrew as counsel and, therefore, the defendant requested time to retain new counsel. Two (2) cases were continued because the defendants had recently retained counsel, who needed time to prepare the cases.

Two (2) cases were continued to a future date for trial.

A defendant in one (1) case pleaded No Contest and was found Guilty to the charge of failing to obey the lawful orders of the building department. Judge Guckenberger sentenced the defendant to pay \$500.00 plus court costs (\$80.00). However, because the defendant had been making good progress in achieving compliance, the Judge stayed payment of the fine until June 16, 2003 with the following condition: if the defendant achieves full compliance (i.e, by the removal of a shed off of the subject property), then the defendant will only owe \$80.00 in fines; otherwise, the defendant will owe the entire amount of \$580.00.

One (1) case (defendant Timothy Higgins) involved a suppression hearing. The suppression hearing endured approximately six hours. Judge Guckenberger overruled the defendant's motion to suppress, but granted the defendant's motion with respect to two minor pieces of evidence.

To date, fifty (50) cases have been filed in the Housing Court Docket.

To date, there have been no trials and six (6) convictions.

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Noise Violations 2003 1st Quarter Update

NEIGHBORHOOD	DST	2003	2002				
		1ST QTR	TOTAL	1ST QTR	2ND QTR	3RD QTR	4TH QTR
C.B.D./RIVERFRONT	1	2	10	3	5	2	0
QUEENSGATE	1	0	0	0	0	0	0
WEST END	1	0	3	1	0	2	0
OVER-THE-RHINE	1	21	29	11	7	6	5
MOUNT ADAMS	1	0	0	0	0	0	0
PENDLETON	1	0	1	0	0	0	1
HYDE PARK	2	0	2	1	1	0	0
CALIFORNIA	2	1	0	0	0	0	0
OAKLEY	2	0	0	0	0	0	0
O'BRYONVILLE	2	0	0	0	0	0	0
PLEASANT RIDGE	2	0	1	1	0	0	0
KENNEDY HEIGHTS	2	1	0	0	0	0	0
MT. LOOKOUT	2	1	1	0	0	1	0
COLUMBIA/TUSCULUM	2	0	0	0	0	0	0
LINWOOD	2	0	0	0	0	0	0
MADISONVILLE	2	0	4	1	1	2	0
MT. WASHINGTON	2	0	4	3	1	0	0
EAST END	2	0	1	1	0	0	0
EAST WALNUT HILLS	2	0	4	0	3	0	1
EVANSTON	2	0	14	2	8	4	0
SAYLER PARK	3	0	1	0	0	1	0
RIVERSIDE	3	0	0	0	0	0	0
SEDAMSVILLE	3	0	1	0	1	0	0
NORTH FAIRMOUNT	3	1	11	2	5	4	0
ENGLISH WOODS	3	1	23	6	10	6	1
EAST WESTWOOD	3	2	25	3	10	12	0
MILLVALE	3	1	15	2	8	5	0
FAY APARTMENTS	3	5	7	0	5	2	0
SOUTH CUMMINSVILLE	3	2	4	1	2	0	1
EAST PRICE HILL	3	4	52	4	25	19	4
WEST PRICE HILL	3	2	34	3	16	13	2
WESTWOOD	3	2	18	1	9	6	2
LOWER PRICE HILL	3	2	6	2	3	0	1
SOUTH FAIRMOUNT	3	2	10	0	5	5	0
MOUNT AUBURN	4	0	5	0	2	2	1
CORRYVILLE	4	16	21	1	10	8	2
AVONDALE	4	3	23	9	14	0	0
NORTH AVONDALE	4	0	3	0	0	2	1
PADDOCK HILLS	4	0	5	1	2	2	0
HARTWELL	4	0	0	0	0	0	0
CARTHAGE	4	0	0	0	0	0	0
ROSELAWN	4	1	6	0	0	6	0
BOND HILL	4	1	15	3	8	3	1
WALNUT HILLS	4	3	13	2	7	3	1
COLLEGE HILL	5	2	5	2	1	0	2
CLIFTON/UNIVERSITY HEIGHTS	5	0	5	0	3	2	0
FAIRVIEW	5	2	11	0	7	4	0
NORTHSIDE	5	7	17	4	3	9	1
CLIFTON	5	1	6	0	3	2	1
MOUNT AIRY	5	0	2	0	1	0	1
WINTON HILLS	5	1	5	1	2	2	0
WINTON PLACE	5	1	0	0	0	0	0
CAMP WASHINGTON	5	1	8	2	1	5	0
TOTALS		89	431	73	189	140	29

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Abandoned Cars Removed
4th Quarter Update
2002

Abandoned Cars Removed:

YEAR		ABANDONED CARS
1999		690
2000		605
2001	Jan-Mar	161
	Apr-Jun	111
	Jul-Sep	248
	Oct-Dec	394
	Yearly Total	914
2002	Jan-Mar	591
	Apr-Jun	428
	Jul-Sep	662
	Oct-Dec	488
	Yearly Total	2169
2003	Jan-Mar	456

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Panhandling
(Interfere-Impede Solicitation and Begging)
2003 1st Quarter Update

NEIGHBORHOOD	DST	2003	2002				
		1ST QRT	TOTAL	1ST QRT	2ND QRT	3RD QRT	4TH QRT
C.B.D./RIVERFRONT	1	28	33	1	13	14	5
QUEENSGATE	1	0	0	0	0	0	0
WEST END	1	6	7	1	3	2	1
OVER-THE-RHINE	1	7	7	1	5	1	0
MOUNT ADAMS	1	0	0	0	0	0	0
PENDLETON	1	0	0	0	0	0	0
HYDE PARK	2	0	2	2	0	0	0
CALIFORNIA	2	1	0	0	0	0	0
OAKLEY	2	0	0	0	0	0	0
O'BRYONVILLE	2	2	0	0	0	0	0
PLEASANT RIDGE	2	0	0	0	0	0	0
KENNEDY HEIGHTS	2	0	1	0	0	0	1
MT. LOOKOUT	2	0	0	0	0	0	0
COLUMBIA/TUSCULUM	2	0	0	0	0	0	0
LINWOOD	2	0	0	0	0	0	0
MADISONVILLE	2	0	0	0	0	0	0
MT. WASHINGTON	2	0	0	0	0	0	0
EAST END	2	0	0	0	0	0	0
EAST WALNUT HILLS	2	0	1	0	0	1	0
EVANSTON	2	0	0	0	0	0	0
SAYLER PARK	3	0	0	0	0	0	0
RIVERSIDE	3	0	0	0	0	0	0
SEDAMSVILLE	3	0	0	0	0	0	0
NORTH FAIRMOUNT	3	0	0	0	0	0	0
ENGLISH WOODS	3	0	0	0	0	0	0
EAST WESTWOOD	3	0	0	0	0	0	0
MILLVALE	3	0	0	0	0	0	0
FAY APARTMENTS	3	0	0	0	0	0	0
SOUTH CUMMINSVILLE	3	0	0	0	0	0	0
EAST PRICE HILL	3	0	0	0	0	0	0
WEST PRICE HILL	3	0	0	0	0	0	0
WESTWOOD	3	0	0	0	0	0	0
LOWER PRICE HILL	3	0	0	0	0	0	0
SOUTH FAIRMOUNT	3	0	0	0	0	0	0
MOUNT AUBURN	4	0	0	0	0	0	0
CORRYVILLE	4	0	0	0	0	0	0
AVONDALE	4	0	0	0	0	0	0
NORTH AVONDALE	4	0	0	0	0	0	0
PADDOCK HILLS	4	0	0	0	0	0	0
HARTWELL	4	0	0	0	0	0	0
CARTHAGE	4	0	0	0	0	0	0
ROSELAWN	4	0	0	0	0	0	0
BOND HILL	4	0	0	0	0	0	0
WALNUT HILLS	4	1	1	1	0	0	0
COLLEGE HILL	5	0	0	0	0	0	0
CLIFTON/UNIVERSITY HEIGHTS	5	0	0	0	0	0	0
FAIRVIEW	5	0	0	0	0	0	0
NORTHSIDE	5	0	1	0	0	0	1
CLIFTON	5	0	0	0	0	0	0
MOUNT AIRY	5	0	0	0	0	0	0
WINTON HILLS	5	0	0	0	0	0	0
WINTON PLACE	5	0	0	0	0	0	0
CAMP WASHINGTON	5	0	0	0	0	0	0
TOTALS		45	53	6	21	18	8

CLEANLINESS

Graffiti Abatement
1st Qtr. Quarter Update

Graffiti Abatement

Information provided below is for the year 2002. Prior to this year, accurate tracking measures were not in place. Years prior were tracked only by total square footage abated. For years 1999, 2000 and 2001, the average annual square footage abated was 150,000+.

		LETTERS SENT	CITY ID'd	REC'D thru COMPLAINTS	TOTAL ABATED
2002	1st Qtr.	53	163	198	623
	2nd Qtr.	199	379	350	721

The new ordinance passed by City Council greatly simplified the abatement notice process. Now only one notice is required as opposed to multiple notices under the old system. Over 400 notices have been posted since the system was put into place. There is no backlog of locations waiting for right of entry forms, however there is a backlog of locations awaiting abatement.

		CITATIONS ISSUED	TOTAL ABATED
2002	3rd Qtr.	426	510
	4th Qtr.	168	583
2003	1st Qtr.	146	329

CLEANLINESS

Litter Control Summary
2003 1st Quarter Update

Litter Control Statistical Summary

YEAR		COMPLAINTS RECEIVED	CITATIONS ISSUED				COMPLAINTS RESOLVED (%)
			Litter	Weeds	Dumping	Total	
1999		4,119	341	145	4	490	3459 (84%)
2000		7,751	640	305	17	962	7258 (94%)
2001	1st Qtr.	1687	113	2	4	119	1174 (70%)
	2nd Qtr.	2337	127	79	4	210	2077(89%)
	3rd Qtr.	1834	164	146	2	312	2414(100%*)
	4th Qtr.	1248	112	80	1	193	1388(100%*)
	Year Total	7106	517	306	11	834	7053(99%)
2002	1st Qtr.	1904	263	9	0	272	1608**(84%)
	2nd Qtr.	2955	224	122	3	349	2173(74%)
	Mid-Year Total	4859	487	131	3	621	3781(78%)
	3rd Qtr.	2500	543	436	3	982	2638(100%*)
	4th Qtr.	1054	382	104	4	490	1319(100%*)
	Year Total	8413	1412	671	10	2143	8038(96%)
2003	1st Qtr.	1291	479	2	2	483	1064(82%)

* Instances where number of complaints resolved exceeds number of complaints received are due to resolution of complaints that carry over from previous quarters.

**This number was previously provided as 923.

CLEANLINESS

Potholes
2003 1st Quarter Update

Potholes Filled:

The Public Services Department provides a proactive service in filling potholes. The Department has two highly efficient "Spray Injector Portapatchers" (pothole filling machines) that patrol the east and west side of town. The crews operating these machines become very familiar with the poorer condition roadways and are able to seek out and fill potholes before they become hazardous and often time before they are reported to the City. The Department has a performance measure for this effort and in 2001 95% of all potholes were filled proactively and did not have to be reported by citizens.

YEAR		POTHOLES FILLED	
1999	Yearly Total		48,700
2000	Yearly Total		53,800
2001	Jan-Mar		18,002
	Apr-Jun		11,098
	Jul-Sept		10,751
	Oct-Dec		8,466
	Yearly Total		48,317
2002	Jan-Mar		8,450
	Apr-Jun		8,645
	Jul-Sept		1,736
	Oct-Dec		2,034
	Yearly Total		20,865
2003	Jan- Mar		10,465

CLEANLINESS

Street Sweeper Mileage
2003 1st Quarter Update

Street Sweeping:

YEAR		CURB MILES SWEPT	DEBRIS COLLECTED (TONS)
1999		18,537	695
2000		24,701	1,967
2001	1st Qtr.	5,867	761
	2nd Qtr.	6,172	823
	3rd Qtr.	5,575	615
	4th Qtr.	4,735	668
	Year Total	22,349	2,867
2002	1st Qtr.	6,130	536
	2nd Qtr.	6,988	580
	Mid-Year Total	13,118	1,116
	3rd Qtr.	7,418	481
	4th Qtr.	6,476	628
	Year Total	27,012	2,225
2003	1st Qtr.	3,998	336

HOUSING

Building Code Enforcement
1st Quarter 2003 Update

Number of building code inspections conducted:

	1999	2000	2001	2002	2003
1st Quarter			5148	5302	4754
2nd Quarter			5148	6207	
3rd Quarter			5148	8084	
4th Quarter			5149	8787	
TOTAL	21071	21993	20593	28380	

Number of building code orders issued:

	1999	2000	2001	2002	2003
1st Quarter			687	961	435
2nd Quarter			687	1163	
3rd Quarter			687	695	
4th Quarter			689	605	
TOTAL	2856	2456	2750	3424	

Number of building code citations issued:

CIVIL/CRIMINAL	1999	2000	2001	2002	2003
1st Quarter	112	100	100	146	60/39
2nd Quarter	113	100	100	132	
3rd Quarter	113	100	100	205	
4th Quarter	113	100	101	176	
TOTAL	451	400	401	659	

Number of buildings demolished (hazards abated):

	1999	2000	2001	2002	2003
1st Quarter	14	7	14	5	17
2nd Quarter	15	7	14	3	
3rd Quarter	15	7	14	21	
4th Quarter	15	8	15	10	
TOTAL	59	29	57	39	

Number of blighted buildings secured:

	1999	2000	2001	2002	2003
1st Quarter	26	38	30	50	54
2nd Quarter	26	38	30	90	
3rd Quarter	26	38	31	82	
4th Quarter	27	38	31	95	
TOTAL	105	152	122	317	

HOUSING

Building Code Enforcement
1st Quarter 2003 Update

Number of building code citations closed:

	1999	2000	2001	2002	2003
1st Quarter				350	809
2nd Quarter				899	
3rd Quarter				871	
4th Quarter				823	
TOTAL				2943	

INFRASTRUCTURE

Street Rehabilitation Program
Lanes Miles Paved
2003 1st Quarter Update

Street Rehabilitation Program Lane Miles Final Paved 1999 - 2002

YEAR		Lane Miles
1999	TOTAL	19
2000	TOTAL	133
2001	1st Qtr	0
	2nd Qtr	32
	3rd Qtr	66
	4th Qtr	75
	TOTAL	173
2002	1st Qtr	0
	2nd Qtr	10.4
	3rd Qtr	67.6
	4th Qtr	43.9
	TOTAL	121.9
2003	1st Qtr	0